

## MyEnroller electronic signature via security code process

To capture an electronic signature via security code in MyEnroller®, follow these steps:



- 1 On the Applicant tab, you will indicate if the security code electronic signature will be used with the applicant(s).
- 2 Choose to send the code via text or email and then read the text on the screen. The phone number or email address entered earlier will be used when the message is generated, depending on the election made.

**Please note:** If the option to send a text message is used, the applicant must agree to opt in to receiving the text message for signature purposes. Agents are not allowed to use their own email address or phone number for capturing the signature.

- 3 Click the "Send code" button to generate an email/text to the applicant(s). When the email or text is received, the applicant will click the link in the message to proceed. The applicant will be able to review blank enrollment forms for the product(s) they've applied for, and a 5-digit number will be displayed on the last page. All enrollment forms will include a "COPY" watermark.

### EMAIL OPTION SELECTED:

1  Yes  No Would the applicant like to use the security code electronic signature?\*

Place holder for more info. ⓘ

Select an option:   2

**Must be read to the Primary Applicant:**

To complete the application over the phone, you agree that the email address you supplied us is yours and you have real-time access to emails sent to that email address.

In addition, in order to use the electronic signature via the security code process, you

1. Confirm your intent to apply for Dental and to receive related documents, emailed to you; and
2. Confirm your intention to electronically sign all applicable documents by providing us the security code which constitute your electronic signature on these documents.

3

### TEXT OPTION SELECTED:

1  Yes  No Would the applicant like to use the security code electronic signature?\*

Place holder for more info. ⓘ

Select an option:   2

**Must be read to the Primary Applicant:**

I can text you a link to the documents and a verification code to speed up the signing process. The applicable privacy policy is at [www.wellabe.com](http://www.wellabe.com). Message and data rates may apply.

To complete the application over the phone, you agree that the mobile number you supplied us is yours and you have real-time access to text messages sent to that mobile number.

In addition, in order to use the electronic signature via the security code process, you

1. Confirm your intent to apply for Dental and to receive related documents, texted to you; and
2. Confirm your intention to electronically sign all applicable documents by providing us the security code which constitute your electronic signature on these documents.

Yes  No Do you consent to receiving text messages to your mobile number to start the e-signing process?

3

## EMAIL RECEIVED BY THE APPLICANT:

**From:** Wellabe <notreply@gomedico.com>

**Date:** October 5, 2023 at 7:17:53 AM CDT

**To:**

**Subject: Electronic signature needed to complete your application**

Thank you for your interest in an insurance policy with Medico Insurance Company, a Wellabe® company. To complete the signature process, we need you to follow these steps:

1. [Click here](#) to review the applicable pdf's for this enrollment.
2. On the last page of the pdf, review the text. By providing the code to your agent, you will be signing all applicable forms contained in the PDF package.

To open the Application.pdf, you must have Adobe Acrobat Reader, which you can download for free at [get.adobe.com/reader/](https://get.adobe.com/reader/).

Please reach out to your agent with any questions.

MEDICO FMO

515552222

[testmedicoagent@gomedico.com](mailto:testmedicoagent@gomedico.com)

If you're unable to open hyperlinks, please copy and paste this URL into your browser's address line: [https://staegpdfgeneratoruatpub.blob.core.windows.net/public/BlankPdfs/PrimaryApplicant\\_725c5194-c55e-485d-9199-ad287f06776b.pdf](https://staegpdfgeneratoruatpub.blob.core.windows.net/public/BlankPdfs/PrimaryApplicant_725c5194-c55e-485d-9199-ad287f06776b.pdf)

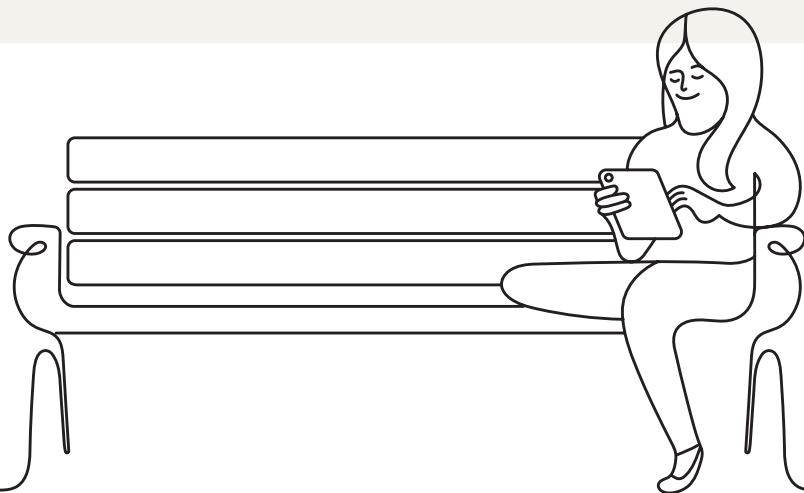
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## TEXT MESSAGE RECEIVED BY THE APPLICANT:

By providing the code to your agent, which can be found at the end of the PDF link, you will be signing all applicable forms contained in the PDF package.

Link: [https://staegpdfgeneratoruatpub.blob.core.windows.net/public/BlankPdfs/PrimaryApplicant\\_894686d6-6e98-4a54-8df9-e50a7414a2be.pdf](https://staegpdfgeneratoruatpub.blob.core.windows.net/public/BlankPdfs/PrimaryApplicant_894686d6-6e98-4a54-8df9-e50a7414a2be.pdf)

The message will come from 833-485-2449.



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**4** Proceed through the enrollment to the Signature tab. Click "Electronic Signature," then click "eSignature via code." If "eSignature via code" was not selected on the Applicant tab, you can also select it now.

**5** Read the appropriate text and enter the code that was provided to the applicant. The code must exactly match what was provided in the email/text link.

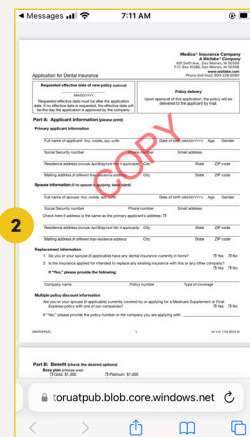
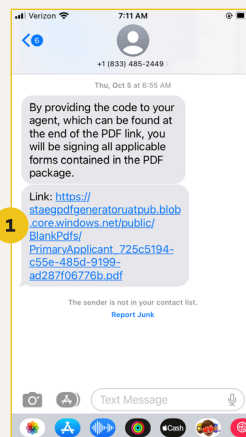
You'll be notified that the code has been successfully verified after the correct code has been entered.

**6** If needed, you have the option to resend the forms PDF and security code.

**Please note:** If multiple messages are sent, the earlier codes will expire and only the most recently sent code will be valid.

**VIEWING ON AN IPHONE**

When using an iPhone, the PDF will open in a webpage after clicking the link.



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## VIEWING ON AN ANDROID

When using an Android, a download window will open after clicking the link. Select the correct file, then the PDF will open immediately.

