## Medico<sup>®</sup> Claim Form

## **What to Know About Filing Your Claim**

You can avoid unnecessary processing delays by making sure you provide all of the following:

- 1. A claim form, with the Patient's Statement completed by the patient about the claim and the Physician's Statement completed and signed by the physician.
- 2. The HIPAA Authorization needs to be signed and dated so we can contact your medical provider on your behalf if additional information is needed.
- 3. Any itemized provider bills (a balance due statement from the provider is not enough).
- 4. On a Hospital Bill make sure the statement indicates:
  - a. Date of Admission
  - b. Date Discharged
  - c. The number of Room and Board days being charged
  - d. If observation hours are being charged, we will need to see the number of hours/units spent
  - e. Diagnosis Codes
- 5. If filing with a Cancer diagnosis, please include the pathology report.

Return the completed form, the signed and dated HIPAA Authorization and any itemized bills to:

Medico Insurance Company P. O. Box 21660 Eagan, Minnesota 55121-0660

Fax: 1-402-496-8199

**Note:** Your Policy has a 6 Month Pre-Existing Conditions Limitation and a 2 Year Policy Contestability Period. A claim happening during the first two years may require additional information. If we need to request additional information and we have your signed HIPAA Authorization, we will handle these requests directly with your medical provider(s) and will notify you of our action and any delays.

If you have an assignment of benefits on file with the provider and you have a balance still due, we will have to pay benefits directly to the provider; otherwise benefits will be sent to you.

We suggest you make photocopies of any correspondence sent to our office to keep for your records.

If you have any questions, please contact our Claims Department.

1-800-228-6080



Corporate Office - Omaha, Nebraska Administrative Services - P.O. Box 10386, Des Moines, Iowa 50306-0386

# **Patient's Statement**

PLEASE NOTE: IT IS IMPORTANT THAT ALL QUESTIONS BE ANSWERED IN FULL AND THAT THIS FORM BE RETURNED TO THE COMPANY. IF PATIENT IS A MINOR, QUESTIONS SHOULD BE COMPLETED BY THE INSURED. IF CLAIM IS FOR HOSPITAL OR PHYSICIAN EXPENSES PLEASE ATTACH ITEMIZED BILLS.

11. Were you ever sick with this condition bef  12. Family Physician's Name  13. Family Physician's Address  Street  14. Hospital Name  15. Hospital Address  Street  I understand that this information will be use insurance benefits. I represent that the answ knowledge and belief. I understand that I or tion upon request.  Be sure to sign below AND the attached auth	City  City  ed by Medico Insurance Convers to the above questions my authorized representativ	State  State  npany for the purpose of eare complete, true and complete.	ZIP  ZIP  evaluating my claim for orrect to the best of my
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12. Family Physician's Name	City	State	ZIP
12. Family Physician's Name  13. Family Physician's Address  Street	City	State	
12. Family Physician's Name  13. Family Physician's Address			
			/
11. Were you ever sick with this condition bef	fore?	a. If yes, when/	/
10. Name and address of Physicians who trea	ated you for this condition.		
9. Date Patient first saw any Physician for thi	is condition/	/	
8. Please list condition			
7. Date Patient became ill with this condition	n//		
6. Patient's Date of Birth/	/		
5. Patient's Name (if other than Insured)			
4. Phone Number ()			
a. If new address, please check box $\square$	City	State	ZIP
3. Address			
Policy Number      Address			

(If Patient is under eighteen (18) years of age or is incapacitated, Parent or Guardian must sign. IF PATIENT IS DECEASED, Personal Representative or Next of Kin must sign.) The Furnishings of the Form is not admission of any Liability on the part of the Company.



# **Physician's Statement**

Corporate Office - Omaha, Nebraska Administrative Services - P.O. Box 10386, Des Moines, Iowa 50306-0386

PATIENT'S & INSURED INFORMATION							
1. PATIENT'S NAME (First Name, Middle Int. Last Name)				:	2. PATIENT'S DATE OF BIRTH		
3. PATIENT'S ADDRESS (Street, City, State, ZIP)				,	4. TELEPHONE NO. ( )		
5. PATIENT'S SEX 6. PATIENT'S RELATIONSHIP TO INSURED			INSURED :	7. INSURED'S POLICY NUMBER			
MALE  FEMALE  SELF SPOUSE CHILD OTHER			THER 🗖				
8. INSURED'S NAME (First Name, Middle Int. Last Name)  10. INSURED'S ADDRESS (Street, City, State, ZIP)				9	9. WAS CONDITION RELATED TO A. PATIENT'S EMPLOYMENT YES NO D B. AN AUTO ACCIDENT YES NO D		
11. ASSIGNMENT I authorize payment of m	edical bene	efits to undersigned	physician or sup	plier for ser	vice described below.		
SIGNED (Insured or Authorized Person)							
PHYSICIAN OR SUPPLIER INFORM	MATION						
12. DATE OF ILLNESS (FIRST SYMPTOM OR (ACCIDENT OR PREGNANCY)	NJURY	13. DATE FIRST CO CONDITION	NSULTED YOU F	OR THIS	14. HAS PATIENT HAD SAME O		
15. IS THIS INJURY OR SICKNESS WORK RELATED? 16. NAME OF REFERRING PHYSICIAN OR OTHER SOLUTION OF THE SOLUTION			R SOURCE				
17. FOR HOSPITALIZATION, LIST DATES: ADMITTED DISCHARGED							
18. NAME & ADDRESS OF FACILITY WHERE SERVICES RENDERED (If other than home or office)							
19. DIAGNOSIS OR NATURE OF ILLNESS OF	R INJURY						
1		3					
2		4					
20. A.  DATE OF SERVICE From: mm/dd/yyyy To: mm/dd/yyyy	B. PLACE OF SERVICE	C. CPT/HCPCS	D.  MODIFIERS	E. DIAGNOSI POINTER	-	G. DAYS OR UNITS	
		1			21.TOTAL CHARGES		
22. SIGNATURE OF PHYSICIAN OR SUPPLIE	R					1	
SIGNED			DATE				
23. FEDERAL TAX I.D. NUMBER SSN# □	FEDERAL TAX I.D. NUMBER SSN#  EIN#  24. PATIENT'S ACCOUNT NO. 25. AMOUNT PAID						
26. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP, & TELEPHONE #.							

Medico Insurance Company P. O. Box 21660 Eagan, Minnesota 55121-0660

Fax: 1-402-496-8199

For your protection state law requires the following statements to appear on this form.			
FRAUD WARN	ING STATEMENT		
Alabama	Any person who knowingly presents false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.		
California	For your protection California law requires the following to appear on this form. Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.		
Colorado	It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.		
District of Columbia	WARNING: It is a crime to provide false or misleading information to an insurer for the <i>purpose of defrauding</i> the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.		
Florida	Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.		
Minnesota	A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.		
New Hampshire	Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20."		
New York	Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.		
Pennsylvania	Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.		
Rhode Island	Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.		
Tennessee	It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.		
Residents of All Other States	WARNING: Any person who knowingly files a claim containing false, incomplete, or misleading information with intent to injure, defraud or deceive is guilty of a crime and may be subject to civil and criminal penalties. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.		
The furnishi	ng of forms does not constitute an admission of liability on the part of the Company.		



#### **Authorization for the Use and Disclosure of Information**

I hereby authorize Medico® Insurance Company to use and/or disclose the following information about me as described below. I understand that the information I authorize a person or entity to receive may potentially be re-disclosed and no longer protected by federal privacy regulations.

Pol	icy Number:	//
		Date of Birth
Full	name of insured whose information is being requested for use/disclosure	
1.	Persons/class of persons authorized to use or make disclosure of the providers from whom you sought treatment or received consultation.	e information: <b>Any health care</b>
2.	Name and address of persons/class of persons authorized to receive <b>Company staff with appropriate access clearance to use and disclose</b>	
3.	Specific description of information that may be used/disclosed:	
	☐ <b>Medical Information</b> (such examples may include, but is not limited Benefits, medical records, dates of services, amounts payable, he rendered, claim information, etc.)	
	□ <b>Other</b> , please specify:	
4.	The information will be used/disclosed for the following purposes (all described):	purposes must be listed and
	☐ <b>Benefit/Payment Purposes</b> (examples include, but are not limited claims and servicing my coverage, explanation of benefits, assess	
	□ Other, please specify:	
5.	I understand that this authorization is voluntary and that I may refuse understand as a consequence of my failure to sign this authorization, be able to process my claim for insurance benefits, resulting in a clair Insurance Company requires the information sought through this authunder the policy contract.	Medico Insurance Company may not medico Insurance Company may not medico

- 6. I understand that I may revoke this authorization at any time by notifying the person/organization providing the information in writing. However, the revocation will not be valid if:
  - a. Medico Insurance Company or another third party has taken action in reliance on this authorization; or
  - b. this authorization is obtained as a condition for obtaining insurance coverage, other law may provide Medico Insurance Company with the right to contest a claim under the policy or the policy itself.

I understand to revoke my authorization I should send my written revocation request to:

### Medico Insurance Company P. O. Box 21660 Eagan, Minnesota 55121-0660

Fax: 1-402-496-8199

7.	This Authorization will expire 24 months (180 days in Arizona and 12 months in Maryland) from the days	ate of
	signature.	

If you are signing as a personal representative for the policyholder, please read and sign below.			
I,, here personal representative of, policyholder is	•		
to enter into this authorization on behalf of the policyho authorization, and agree that Medico Insurance Compar information for the purposes set forth herein.	·		
Signatura of Individual or Porcanal Popracontativa	Data		
Signature of Individual or Personal Representative  Printed Name of Individual or Personal Representative	Date  Relationship of Personal Representative or		
rinked Name of individual of refsolial Representative	Authority to Act for the Individual		

You will be provided a copy of this signed Authorization.